

ALLEN
AIRCRAFT PRODUCTS, INC.

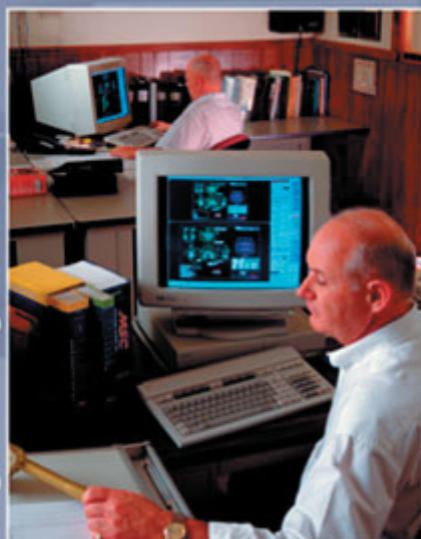


Quality fluid —
— systems components

ALLEN
AIRCRAFT PRODUCTS, INC.
PO Box 1211
Ravenna, OH 44266-1211
ph 330.296.9621
fax 330.296.5532
www.allenaircraft.com

Capabilities

Engineering



As an engineering-oriented company, technical activities are fully integrated within the operations of Allen Aircraft. On staff, we maintain experienced engineers and technicians for the design, development and production maintenance of our aircraft products. We are constantly striving to improve products and develop new items that meet our goals of adding more customer value at less cost. Our engineers work closely, on a direct basis, with customers, suppliers and production functions within the company.

Customer Service



We take a personal approach to customer service. Our staff is trained to meet our customers' needs for order status, pricing, availability, proposal preparation, technical coordination and product selection through the use of traditional as well as electronic internet means.

Allen Aircraft maintains worldwide distribution relationships with strategic partners to assure the highest levels of support for spare parts and AOG service. In addition, we operate complete overhaul and repair facilities in our in-house FAA/JAA certified repair station.

Component Manufacturing



Lean manufacturing is embraced within our company's commitment to continuous improvement. We are always striving to find ways to improve flow within our factory to drive down cost, improve quality, reduce cycle times and improve on-time delivery performance.

Allen's component level manufacturing capabilities include machining from a wide range of materials, including aluminum, stainless steel, plastics and composites as well as anodizing, passivation and other special metal finishing processes.

Assembly/Testing



Allen production specialists and technicians are highly trained in the art of assembling and testing complex assemblies for aircraft applications. Procedures are well documented and reviewed for improvement on a regular basis. Our personnel work closely with engineering and quality functions to assure the highest standards are met.

Work flow is coordinated in teams with lean manufacturing principles in place so that we can maintain the highest level of efficiency to deliver our products on time.

Quality Assurance



We are driven by the continuous improvement in quality of our products and services. This philosophy carries throughout the company. Our commitment results in process controls to eliminate quality escapes, to enable continuous reduction in internal discrepancies, to reduce the cost of quality, and to maintain consistently high quality ratings from our customers.

Our quality system meets AS9100 standards and is ISO 9001 certified.